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For Immediate Release

UCG's VAULT400 BaaS is Solution of Choice for the City of San Ramon, California

INDEPENDENCE, Ohio (June 25, 2014)—United Computer Group, Inc. (UCG), an information technology services firm, is pleased to have been chosen to deliver the mission-critical System i cloud backup for the City of San Ramon, California.

San Ramon, located 25 miles from Oakland, experienced a 44% increase in population between 2009 and 2012. Despite their continued growth, the poverty level remains low at 2.6%. They are a technologically progressive city; for instance, the City of San Ramon offers a comprehensive electronic customer service program (CRM) as well as a mobile app to enable their citizens a simple way to tap right into the City and quickly submit a request while they are on the go.

At the heart of their IT best practices, San Ramon stores and processes sensitive employee and resident information on their IBM 9407-515 server. IT Manager Rick Maria reviewed several data backup options and ultimately selected the IBM Systems experts at United Computer Group to protect their mission-critical DB2 and IFS files. Addressing all concerns, UCG implemented [VAULT400 BaaS](#) with encrypted data, now backed up nightly to two separate data centers in Cleveland and Atlanta.

The City of San Ramon uses [VAULT400 Reports](#), a web-enabled interface for centralized reporting, which contains all the details of a client's cloud protected data. This valuable reporting tool is available via a web portal 365/7/24 and is also emailed automatically each quarter at no additional charge to UCG VAULT400 subscribers.

With VAULT400 BaaS, the City of San Ramon relies on UCG to ensure secure, offsite data protection with encrypted nightly backups, and immediate access to their data. UCG's useful reporting tools chart their data growth well into the future. Ranked as one of the nation's Best Small Cities, the population of the City of San Ramon is estimated to reach over 90,000 residents!

About United Computer Group, Inc. and VAULT400

ucgrp.com • vault400.com

UCG provides cost-effective technology solutions including VAULT400 BaaS and IBM Power Systems, in addition to a wide range of related products and services, all customized to fit the needs of their clients' current needs and future growth. Founded in 1987, UCG is an IBM Advanced Business Partner specializing in mid-market and enterprise clients. UCG has been rated in the top 1% of IBM Business Partners nationwide.

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Technology customized to your business today and in the future.



UCG's VAULT400 is a premier managed risk mitigation and business continuity planning service for secure online backup and disaster recovery. VAULT400 backs up an entire organization's business-critical data to UCG's secure data centers. Safe and off-site, the encrypted data is available online at all times for immediate, user-initiated recovery. VAULT400 works seamlessly within an organization's existing infrastructure with no additional hardware required.

About the City of San Ramon, California

sanramon.ca.gov

Incorporated on July 1, 1983, the City of San Ramon is located on 17.98 square miles of the San Ramon Valley in the San Francisco Bay Area. The San Ramon Valley has long been considered one of the most desirable living areas in the Bay Area because of its scenic beauty, good climate, excellent schools and parks, and proximity to the Bay Area's major employment centers. San Ramon is at the heart of the valley and is surrounded by the prosperous communities of Alamo, Blackhawk, Danville, and Diablo and is one of the San Francisco Bay Area's premier residential communities.

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