UCG Technologies Seeking a Senior IBM i Series Engineer (Power Systems)

Founded in 1987, UCG Technologies is experiencing significant growth in our MSP practice for IBM i and UCG Enterprise Cloud Backup, DR and H/A. UCG supports clients in over 31 states.

We are seeking a **full-time Senior IBM i Series Engineer (Power Systems)** to become an integral part of our team at our Independence, OH headquarters. Candidate must be proficient with the IBM i OS, AIX and Linux LPARS. IBM Certifications are required.

 The ideal candidate will have the ability to step in and make a difference on Day One.

Compensation and benefits.

- $75K to $110K annual salary
- 401K
- Health, dental, and life insurance
- Profit sharing

Salary and benefits are commensurate with skill set, experience, work ethic, and attitude.

Qualifications.

- Previous experience with IBM i Series
- Excellent oral and written communication skills
- Experience installing and supporting IBM SAN technology
- Deadline and detail-oriented
- Strong analytical and critical thinking skills
- MUST be a team player with an outstanding attitude

Responsibilities.

- Analyze user needs and design IBM Power configurations for clients
- Work with project manager or product owner to meet specification needs
- Recommend optimal system for operational efficiency
- Collaborate with others and work as a team
- Perform system migrations, OS upgrades and IBM Power installations
- Document all tasks and procedures
- Responsible for customer satisfaction

Additional responsibilities.

- IBM i new System setup
- IBM i New LPAR setup
- UCG Enterprise Cloud Backup DR Tests on IBM i platform
- Various hardware installs and upgrades
- IBM i Ops Console/HMC setup
- IBM i internal disk/v3700 disk setup (part of setting up a new system)
- UCG IBM i Systems- HMC partition management
- UCG Network Management, Office/Firewall management
- VIOS
- New IBM i System Configurations (SPT Tool)
- IBM i License management transfers with IBM Key Center
- UCG Cloud Agent Installs and setup - all platforms
- UCG Enterprise Cloud backup - setup and configuration - new customers
- IBM i UCG Cloud Demos
- IBM i monitoring and performance management
- IBM i - PTF and O/S upgrades
- POWER/IBM i Ops Console/HMC upgrades
- UCG Vaults - Monitoring and management
- UCG Cloud customer daily issue management, problem analysis, and resolve
- Agent restores- all platforms
- DR restores - vm's and physical servers - System Restore
- New customer marketing, analysis, technical calls, reviews
- v3700 (Storwize SAN systems) sales configs, installs, configuration, upgrades
- v3700 connect to IBM i and Vmware virtual environment
- vCenter installs, management, ESX platforms
- Office PC and Server security and management
- UCG Cloud Reports portal, analysis of reports, assistance to customers on what they save
- UCG Email/Google Apps for Business admin

Please submit resume in confidence with qualifications and references to:
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